

**BILLING INFORMATION**

First month service plus installation charges must be paid before service can be established. Bills are mailed on the first of the month and subject to disconnect on the 25th of the month. There is a \$5.00 late fee assessed for each service to be reconnected. If the bill is not paid by the 20th of the month, a reminder notice will be mailed to you. We accept cash, check and money orders. We are unable to accept debit card or credit card payments.

**There is a drop box in the FRONT of the Stanhope and Kamrar office.**

**OFFICE INFORMATION**

COOPERATIVE TELEPHONE EXCHANGE  
425 Parker St., PO Box 95  
Stanhope, IA 50246  
HOURS: Monday - Friday 8:00 - 4:30  
PHONE: 515-826-3206  
AFTER HOURS PHONE: 515-826-6206  
FAX: 515-826-3200  
WEBSITE: [www.coopteleexchange.com](http://www.coopteleexchange.com)

**STAFF**

ROGER F. ANDERSON, GENERAL MANAGER  
Jody Draeger, OFFICE  
Sarah Kopriva, OFFICE  
Dave Read, OUTSIDE TECHNICIAN  
Brad Anderson, OUTSIDE TECHNICIAN

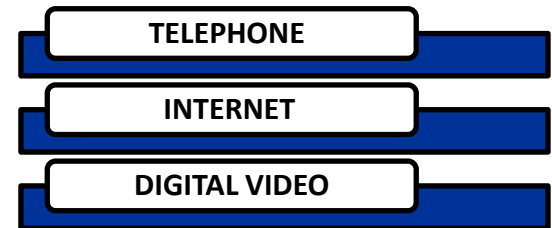


For issues affecting Phone, Internet or Video service after 4:30 pm Monday through Friday or on a weekend or holiday, please call our after-hours number at **515-826-6206** and leave a message. Someone will return your call promptly.

**2/20/2020**



**Cooperative Telephone Exchange**  
*Serving Kamrar and Stanhope Since 1946*



**Fiber Optic Service**



**425 Parker Street  
Stanhope, IA 50246  
515-826-3206  
[www.coopteleexchange.com](http://www.coopteleexchange.com)**

## TELEPHONE

### REQUIRED SERVICES

Installation..... \$16.00  
 Central Office Access line - STANHOPE..... \$20.00  
 Central Office Access line - KAMRAR.....\$21.00  
 911.....\$ 1.00  
 Single Line ARC KAMRAR.....\$ 1.50  
 Single Line ARC STANHOPE.....\$ 2.50  
 Single Line Access OR.....\$6.50  
 Multi Line Access.....\$9.20  
 Multi Line Access Recovery Charge.....\$ 3.00

### OPTIONAL SERVICES

Membership.....\$25.00  
 Leased Phones.....\$2.00 or \$3.00  
 Wiring Agreement (Telephone Only).....\$0.50  
 Wiring Agreement (Phone, DSL, Video)....\$1.00  
 800 Number Service Available- Call for details  
 Long Distance Calling Plans.....Various

Membership is required for all Plan 1E Calling Plans  
 Call CTE for more details on calling plans  
 Additional taxes and fees may apply.

### FREE OPTIONS AVAILABLE ON YOUR PHONE

\* 900 Number Blocking      \* Call Waiting  
 \* Call Forwarding          \* Short Speed Calling  
 \* Toll Block or Toll Limitation      \* Caller ID  
 Set up information found of pages 7-10 in phone book

STANHOPE CUSTOMERS CAN CALL  
STRATFORD & KAMRAR AT NO CHARGE  
 KAMRAR CUSTOMERS CAN CALL  
 WEBSTER CITY & STANHOPE AT NO CHARGE

## INTERNET

### **LOCAL PHONE SERVICE IS REQUIRED TO HAVE INTERNET SERVICE**

10M.....\$20.00/Month  
 25M.....\$45.00/Month  
 50M.....\$85.00/Month  
 100M.....\$125.00/Month

You are allowed up to 4 additional  
email accounts at no charge.

### **SECUREIT PLUS.....\$7.95 Per Month**

Provides Anti-Virus & Anti-Spyware  
Computer Protection with FREE  
24/7 technical support.

### **ADDITIONAL EQUIPMENT FOR SALE:**

7' Ethernet Cable.....\$2.50  
 15' Ethernet Cable.....\$3.50  
 20' Ethernet Cable.....\$10.00  
 6' HDMI Cable.....\$6.00  
 10' HDMI Cable.....\$7.00  
 16' HDMI Cable.....\$28.61  
 23' HDMI Cable.....\$38.21  
 STB Power Supply.....\$12.00

### **ADVERTISE ON OUR LOCAL CHANNEL 101**

Daily Rate.....\$2.00  
 Weekly Rate.....\$10.00  
 Monthly Rate.....\$30.00

Call CTE for details.

## DIGITAL VIDEO

**BASIC VIDEO SERVICE\* .....\$71.95/Month**  
**EXPANDED VIDEO SERVICE\* .....\$89.95/Month**

(Both include Stereo Music Channels)  
 \*Residential Rate. Business rates may vary.  
 Contact CTE for more details.

### PREMIUM PACKAGES

HBO.....\$17.95/Mo  
 SHOWTIME.....\$17.95/Mo  
 STARZ.....\$14.95/Mo  
 CINEMAX.....\$12.95/Mo

*Cinemax + Any Other premium is \$24.95/Month*

High Definition Package.....\$8.00/Mo  
 (Available with Basic or Expanded Package)  
 Adult Subscription.....\$15.95/Mo  
 Whole Home DVR .....\$7.00/Mo  
 Pay Per View is available. Call CTE for details.

Additional Set Top Box .....\$5.00/Mo  
 Additional Remote Control.....\$14.00 each

First Set Top Box.....\$25.00  
 Each Additional Set Top Box.....\$10.00

Other charges may apply.  
 Installation may not be available at all locations.  
 All equipment is property of  
 Cooperative Telephone Exchange and is  
 required to returned upon disconnection of video  
 service.

### **LIFELINE LOW-INCOME TELEPHONE ASSISTANCE**

**PROGRAM** is a plan that assists qualified low-income lowans by providing a monthly discount on their local telephone bill.

### **AUREON NETWORK SERVICES**

Provides 24/7/365 technical support for netins email issues and smart device support.  
 Call toll free 1-800-205-1110

### **BUNDLE DISCOUNTS AVAILABLE**

Bundle your telephone, internet & video services & you may qualify for a bundle discount savings of \$4.00 to \$24.00.