

## COOPERATIVE TELEPHONE EXCHANGE VOICE SERVICE RATES

**Cooperative Telephone Exchange** is a telecommunications provider who provides basic and enhanced services within its service territory. Basic services are offered at the following rates and charges:

	<b>Monthly Service Charges</b>
<b>Kamrar</b>	
Voice Grade Residential Service	\$21.00
Voice Grade Business Service	\$21.00
<b>Stanhope</b>	
Voice Grade Residential Service	\$20.00
Voice Grade Business Service	\$20.00
<b>Kamrar &amp; Stanhope</b>	
Federal Subscriber Line Charge – Single Line	\$ 6.50
Federal Subscriber Line Charge – Multi Line	\$ 9.20
Local Usage	Included
Dual Tone Multi-Frequency Signaling (Touch Tone Service)	Included
Single Party Service	Included
Emergency 911 Services	Surcharge Varies
Operator Service	Rate Varies
Interexchange Service (Long Distance)	Rate Varies
Directory Assistance	Rate Varies

Toll Blocking is available at no charge for low income customers that qualify.

Low income individuals may be eligible for Lifeline telephone assistance programs which provide for discounts from the basic local service charges through specified governmental programs or if you meet income-based criterion currently defined as at or below 135% of the Federal Poverty Guidelines. Supporting documentation of program eligibility or proof of household income is required. You may only receive low-income assistance from one wireline or wireless telephone provider per household. If you have any questions regarding the company's services or you want to apply for low income telephone assistance, application forms can be obtained for Cooperative Telephone Exchange at 425 Parker Street, Stanhope, IA 50246 or by calling 515-826-3206. You may also find us on our website: [www.cooptelexchange.com](http://www.cooptelexchange.com)